

**UB** University at Buffalo

# *THE GREAT JOURNEY THROUGH EUROPE*

*The Netherlands ♦ Germany ♦ France ♦ Switzerland*

cruising aboard the Exclusively Chartered  
Deluxe **AMADEUS SILVER III**

July 7 to 17, 2020

Featuring the

**GLACIER**  **EXPRESS**





Dear Alumni, Family and Friends

Recreate a large part of the traditional 17<sup>th</sup>-, 18<sup>th</sup>-and 19<sup>th</sup>-century European “Grand Tour” while traveling with your UB family! We journey through four countries and the western heart of the continent on this carefully planned, exclusive itinerary. Meander through the Netherlands’ waterways flanked by polder land reclaimed from the North Sea and cruise the storied UNESCO World Heritage-designated Middle Rhine Valley, passing the hillside vineyards of the renowned Rheingau wine region. Experience three of the world’s great railway journeys and have the opportunity to visit six astounding UNESCO World Heritage sites.

Cruise from Amsterdam to Basel aboard the exclusively chartered, deluxe AMADEUS SILVER III, one of the finest ships to ply the waters of Europe. Port calls include Cologne, Koblenz, Rudesheim and Mannheim (for Heidelberg), Germany, and the lovely Alsatian city of Strasbourg, France, a fusion of French and German cultures.

From Basel, journey through the foothills of the Bernese Oberland Alps to Zermatt, stopping in medieval Bern, where the storybook Old Town is a celebrated UNESCO World Heritage site. Marvel at the iconic Matterhorn as you travel aboard the Gornergrat Bahn, Switzerland’s oldest cog railway. Then, cross the country’s mountainous backbone aboard the ingeniously engineered Glacier Express railway and spend two nights in lovely Lucerne—in the five-star SCHWEIZERHOF HOTEL—surrounded by glorious Alpine panoramas.

An excellent value, this popular travel program includes all excursions and deluxe accommodations. This exceptional itinerary sells out year after year, so book now while early booking savings and space are available.

Best Regards,

A handwritten signature in black ink that reads 'Cynthia Khoo-Robinson'.

Cynthia Khoo-Robinson

Associate Vice President of Alumni Engagement and Annual Giving





Rhineland  
Coat of Arms

## U.S./Amsterdam, The Netherlands

Tuesday, July 7 and  
Wednesday, July 8

Depart the U.S.  
for Amsterdam. On arrival,  
enjoy a private cruise along the

city's UNESCO World Heritage-designated  
canals, lined with distinctly Dutch 16<sup>th</sup>- and  
17<sup>th</sup>-century canal houses. Then, embark the  
deluxe AMADEUS SILVER III.

Join your travel companions for  
the Captain's Welcome Reception and  
dinner on July 8.

## Cologne, Germany

Thursday, July 9

Arrive in one of Germany's most  
ancient cities, founded as a Roman military  
outpost in 38 B.C. Since Charlemagne,  
Cologne has flourished as the Rhineland's  
foremost mercantile and religious center, and  
it is the birthplace of the world-famous  
original Eau de Cologne perfume.

Explore the *Altstadt* (Old Town) and visit  
the UNESCO World Heritage-designated  
*Kölner Dom* (Cologne Cathedral).  
The nation's finest example of High Gothic  
architecture, the *Kölner Dom* took six centuries  
to complete. Admire the cathedral's lauded  
treasures, including medieval stained-glass  
windows, the bejeweled sarcophagus of the  
Shrine of Three Kings, the monumental,  
10<sup>th</sup>-century Gero Crucifix and richly carved  
14<sup>th</sup>-century choir stalls.

## Koblenz/Rüdesheim

Friday, July 10

Dock in historic Koblenz, strategically  
positioned at the confluence of the  
Rhine and Moselle Rivers, for a walking tour.

Cover photo: *View the unforgettable peak of the iconic Matterhorn from the top of the highest  
cog railway in Europe, the world-renowned Gornergrat Bahn.*

Photo this page: *Medieval castles and bucolic terraced vineyards capture the romance of  
Germany's legendary UNESCO World Heritage-designated Middle Rhine Valley.*

Here, Germany's Roman past dates to 9 B.C.,  
during Augustus Caesar's reign. From the  
landmark *Deutsches Eck* (German Corner),  
view the 19<sup>th</sup>-century fortress of  
Ehrenbreitstein, the former residence  
of the powerful Archbishop-Electors  
of Trier, across the Rhine River.  
See the twin-towered Basilica of St. Castor,  
built between the ninth and 13<sup>th</sup> centuries,  
showcasing the Rhineland's distinctive  
Romanesque architecture.

Cruise through the dramatic UNESCO  
World Heritage-designated Middle  
Rhine Valley, where with nearly each  
bend in the river, terraced vineyards rise  
on steep slopes, medieval castles crown  
remote crags and tranquil villages emerge  
along peaceful banks. See the famous  
Lorelei Rock—legend holds that a beautiful  
siren once lured sailors here with her  
enchancing song.

Stop in Rüdesheim, the medieval  
heart of Germany's wine country.  
Enjoy a tour aboard the whimsical  
Winzerexpress mini-train, while traveling  
through bucolic vineyards en route to a  
private wine tasting, which highlights local  
Rieslings, including the crisp Klosterberg.  
Reboard the ship and cruise through  
pastoral Rheingau, Germany's most famous  
wine-growing region.

## Mannheim for Heidelberg

Saturday, July 11

This morning, transfer from Mannheim  
to Heidelberg, where luminaries such  
as Goethe and Schumann once came to  
experience the intellectual atmosphere  
of Heidelberg University, the oldest in  
Germany, founded in 1386.





Visit medieval Heidelberg Castle overlooking 18<sup>th</sup>-century Altstadt Heidelberg's Old Town, where Mark Twain once lived.

To many on the historic "Grand Tour" of Europe, Heidelberg epitomized Germany, nestled in the densely wooded valley of the Neckar River and alive with the spirit of Romanticism.

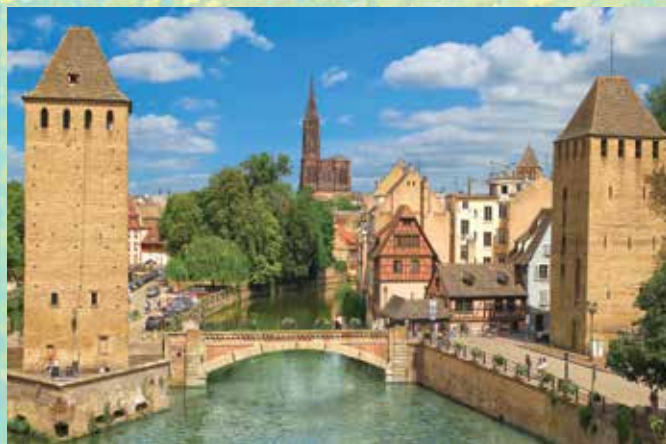
On the walking tour, see the preservation of Heidelberg's authentic Renaissance-Baroque character, manifested in sites such as the eight remaining arches of its famous *Alte Brücke* (Old Bridge). Visit the stately ruins of Heidelberg Castle, the 13<sup>th</sup>-century embodiment of the city's medieval past, perched above the river.

### Strasbourg, France Sunday, July 12

The lively Alsatian city of Strasbourg fuses Old and New Europe with French and German influence. In the UNESCO World Heritage-designated Old City, cobblestone lanes weave around medieval houses, and the 13<sup>th</sup>-century *Ponts Couverts*, bridges flanked by watchtowers, span idyllic canals.

In Strasbourg, John Calvin first established a reformed parish; view remnants of the Reformation in St-Pierre-le-Vieux, a simultaneum used by Protestant and Catholic parishioners. See the striking Gothic Cathedral of Notre Dame, whose

*Walk across Strasbourg's Ponts Couverts in the enchanting Petite France district on the Grande Île (Big Island).*



graceful sandstone exterior, according to the poet Goethe, rises "like a most sublime, wide-arching tree of God."

The Petite France district evokes a fairy tale, with its historic miller, tanner and fishermen's quarter of half-timbered houses along the Ill River. Nearby, member nations of the European Union engage in the daily discourse of the European Parliament. Enjoy the Captain's Farewell Reception and Dinner this evening onboard the ship.

### Basel, Switzerland/Bern/Zermatt Monday, July 13

Disembark the ship in Basel. Transfer across the bucolic Swiss countryside to Switzerland's capital, Bern. Tour its beautifully preserved Old Town, a UNESCO World Heritage site framed by its signature 15<sup>th</sup>-century arcades and the Aare River. Enjoy lunch in an 18<sup>th</sup>-century High Baroque-style granary, today a traditional Bernese restaurant.

Journey from the foothills of the Alps through the Bernese Oberland to admire the UNESCO World Heritage-designated Jungfrau, an imposing summit known as the "Top of Europe." En route to Zermatt, admire the soaring Alps, Switzerland's stunning

archetype of snowcapped peaks, crystal-clear glacial lakes and densely wooded forests.

Upon arrival in the Alpine resort of Zermatt, check into the deluxe SCHWEIZERHOF HOTEL ZERMATT, located beneath the dramatic pinnacle of the iconic Matterhorn.

### Zermatt Tuesday, July 14

Ascend through pine and larch forests, crossing meadows ablaze with wildflowers and passing distant peaks



the Brücke and

Walk across the oldest wooden bridge in Switzerland, the beloved Chapel Bridge, built in 1333 and embellished with paintings of historic Lucerne.

blanketed by snow, aboard the highest cog railway in Europe, the Gornergrat Bahn. Sweeping vistas of breathtaking Alpine scenery unfold from atop the 10,100-foot summit, where the serrated profiles of the Matterhorn, the Liskamm and the Dufourspitze mountains and the vast Gorner Glacier extend beyond your periphery. Return to Zermatt at your leisure; enjoy stops including Riffelberg featuring a panoramic view of the Monte Rosa and the Matterhorn.

### Zermatt/Andermatt/Lucerne

Wednesday, July 15

Wind through the heart of the Alps to Andermatt aboard the fabled Glacier Express, “the world’s slowest express train,” and delight in the surrounding natural beauty through panoramic windows along this ingenious rail route.

Enjoy lunch in Andermatt before continuing to the Five-Star SCHWEIZERHOF HOTEL.

### Lucerne

Thursday, July 16

The rugged grandeur of Mounts Pilatus and Rigi reflected in a deep blue lake make Lucerne a long-favored travel destination. Begin your walking tour amid historic burghers’ houses in the *Weinmarkt* (wine market); then, see the *Hofkirche* (Court Church), an exceptional example of German Renaissance architecture, and the Lion Monument, dedicated to the Swiss Guards who gave their lives defending Louis XVI during the French Revolution. Walk underneath tableaux of Swiss history and mythology painted on the arched roof of the 14<sup>th</sup>-century wooden Chapel Bridge, Lucerne’s most famous landmark, spanning the Reuss River.

Reach Mount Pilatus’s 7000-foot summit by panoramic gondola for a

360-degree vista of central Switzerland’s unforgettable topography and lunch in a summit restaurant. Board the Pilatus Railway, the world’s steepest cogwheel railway, and descend nearly 5400 feet in less than three miles to Lake Lucerne. Cruise along its placid waters—the glistening namesake of Beethoven’s “Moonlight Sonata,” surrounded by the magnificent Swiss Alps.

Enjoy the Farewell Reception this evening in the hotel.

### Lucerne/Zurich/U.S.

Friday, July 17

Following breakfast, transfer to Zurich for your return flight to the U.S.

*Towering spires crown Cologne’s majestic Kölner Dom (Cologne Cathedral), one of the finest Gothic structures ever built.*





## MS AMADEUS SILVER III

The elegant and meticulously crafted AMADEUS SILVER III features all the comforts of a refined and traditional hotel. The 84 stylish Staterooms and Suites are among the most spacious of any European river ship (172 to 284 square feet). Suites include a private balcony, and select Staterooms feature a unique floor-to-ceiling window that lowers to French-balcony height at the touch of a button. Accommodations have two twin beds or one queen bed, individual climate control, sitting area and private bathroom with shower; most have a minibar.

The delightful restaurant offers scenic views through panoramic windows as well as continental cuisine featuring fresh, local ingredients. Daily meals include early-risers' coffee, buffet breakfast and lunch, afternoon tea, four-course dinner with complimentary wine and beer, and late-evening snack.

For your leisure time on board there are two bars, an open-air lounge, complimentary Wi-Fi (conditions permitting), beauty salon, boutique, massage room, fitness studio and Sun Deck. An elevator serves all passenger decks except the Sun Deck. There is no doctor on board.

The Amadeus fleet has earned the important "Green Globe Certificate" of environmental sustainability.

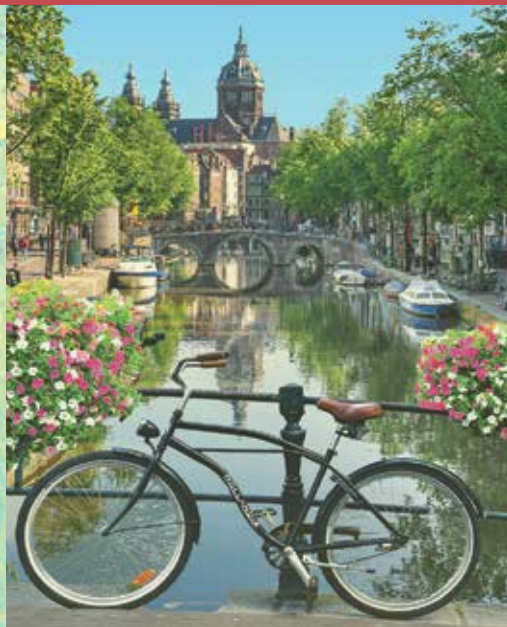


## The Golden Age of Amsterdam Pre-Program Option

The historic heart of Amsterdam, laced with tree-shaded canals and stately 16<sup>th</sup>- and 17<sup>th</sup>-century merchant houses, is a UNESCO World Heritage site and the perfect beginning to your Great Journey. Visit the world-class Rijksmuseum and enjoy a full-day excursion to quaint Edam, world famous for its cheese, and historic Hoorn, one of the great seafaring towns of the Golden Age. Accommodations are for two nights in the deluxe RENAISSANCE AMSTERDAM HOTEL.

*The Pre-Program Option is available at additional cost. Details will be provided with your reservation confirmation.*

*Amsterdam's bridges and canals bring the intimacy of a small town to one of Europe's most celebrated cities.*



## Included Features

- ◆ Eleven-day program, including a five-night Rhine River cruise and four nights in the Swiss Alps, featuring three of the world's great train journeys.

### On Board the Exclusively Chartered, Deluxe AMADEUS SILVER III

- ◆ Five-night cruise from Amsterdam, the Netherlands, to Basel, Switzerland.
- ◆ Air-conditioned, river-view Suite or Stateroom.
- ◆ All meals aboard ship.
- ◆ Complimentary wine and beer served with lunch and dinner.
- ◆ Complimentary Wi-Fi access (conditions permitting).
- ◆ Captain's Welcome and Farewell Receptions and Farewell Dinner.
- ◆ Walking tour of picturesque **Koblenz** including the famous *Deutsches Eck* (German Corner), located at the confluence of the Rhine and Moselle Rivers.
- ◆ Visit to the medieval town of **Rüdesheim** in the heart of the Rheingau, featuring a private tasting of local wines.
- ◆ Excursion to **Heidelberg's** 13<sup>th</sup>-century hilltop castle ruins.

Scenic transfer from Basel to Zermatt, with a stop in Switzerland's historic capital of Bern and lunch in a traditional Bernese restaurant.

### In Zermatt

- ◆ Two nights in the deluxe SCHWEIZERHOF HOTEL ZERMATT, with Swiss breakfast each morning.
- ◆ Rail journey aboard the scenic **Gornergrat Bahn**, one of the most picturesque train rides in the world, with breathtaking views of the great Matterhorn.

Experience one of the great rail journeys of the world from Zermatt to Andermatt aboard the legendary Glacier Express, followed by lunch and a scenic transfer from Andermatt to Lucerne.

### In Lucerne

- ◆ Two nights in the Five-Star HOTEL SCHWEIZERHOF, with Swiss breakfast each morning.
- ◆ Farewell Reception.
- ◆ Walking tour of historic, 12<sup>th</sup>-century Lucerne.
- ◆ Panoramic **Mount Pilatus** gondola ascent with lunch at the summit, and the dramatic descent aboard the **Pilatus Railway**, the world's steepest cogwheel train.
- ◆ Scenic cruise on Lake Lucerne.

### UNESCO World Heritage Site Highlights

- ◆ Private cruise along Amsterdam's **Canal District**.
- ◆ Cologne walking tour, including a stop to see the magnificent *Kölner Dom*.
- ◆ Cruise through the **Middle Rhine Valley's** scenic Lorelei Passage.
- ◆ Walking tour of **Strasbourg's** historic *Grande Île* (Big Island) city center.
- ◆ Tour of **Bern's** storybook **Old Town**.
- ◆ View of the imposing **Jungfrau** summit.



### Always Included

- ◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- ◆ Experienced, English-speaking local guides for included excursions.
- ◆ Gratuities to local guides and drivers for included excursions and transfers.
- ◆ Complimentary bottled water in your Suite or Stateroom aboard ship and on included excursions.
- ◆ Complimentary use of an audio headset during guided excursions.
- ◆ Hospitality desk in the hotels and aboard ship.
- ◆ Experienced Gohagan & Company Travel Directors at your service.
- ◆ Automatic \$250,000 flight insurance policy for each participant ticketed on flights by Gohagan & Company.

# MARVELS OF ENGINEERING

## LEGENDARY RAILWAYS

of the

# SWISS ALPS



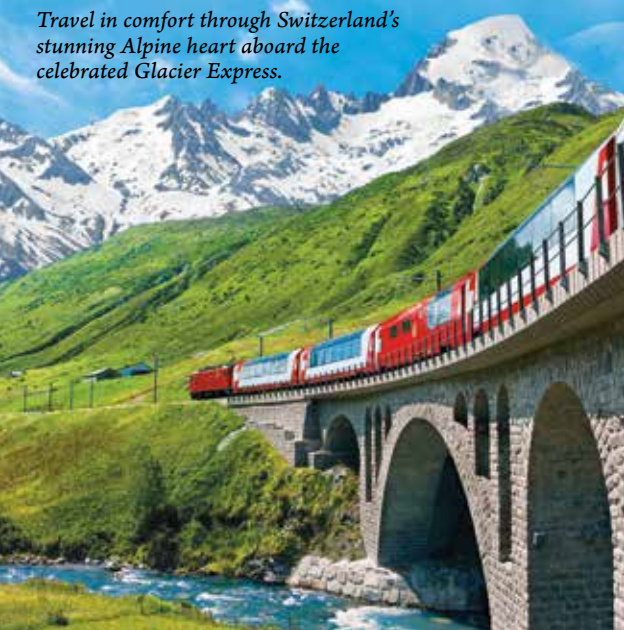
Appreciate the visionary work and vast scope of Switzerland's impressive railways as you experience firsthand the sublime majesty of the iconic Alps from incredible perspectives. Journey on three of the world's great Alpine railways—the panoramic **Glacier Express**, the scenic **Gornergrat Bahn** and the dramatic **Pilatus Railway**—and, while admiring the ingenious engineering necessary to create your routes, savor vignettes of the quintessentially Swiss landscape—including 14,000-foot-high mountain peaks, flowing streams, cavernous gorges and crystalline glaciers.

The **Gornergrat Bahn** is Switzerland's oldest electrified cog railway, in operation since 1898. In the brief span of five miles, you will climb nearly 5000 feet from Zermatt to lofty Gornergrat. En route and at the summit, prepare to be mesmerized by the unforgettable views of the great Matterhorn, hanging glaciers and the blue waters of glacial mountain lakes.

Lucerne's **Pilatus Railway** offers breathtaking bird's-eye views of Swiss farms and coniferous forests along its three-mile route from the summit of Mount Pilatus to the shores of Lake Lucerne. Its vertical descent of nearly 5400 feet over a grade as steep as 48 percent is highlighted by its stunning 360-degree views.

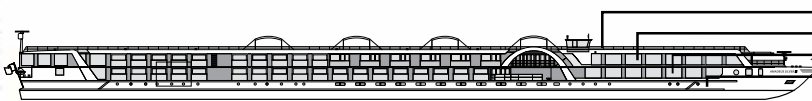
No feat required greater skill and determination than the engineering of boldly curving iron rails and soaring viaducts for the **Glacier Express** (1930) across the spine of the towering Alps. Experience this spectacular and leisurely journey showcasing unmatched views of the Swiss countryside: weathered chalets and mountainside farming hamlets, picturesque trails dotted with hikers, livestock grazing on green grasses, glacial waterfalls and snowcapped mountains. A true engineering marvel, the railway penetrates the mountain barrier separating the cantons of Valais and Uri through the nine-and-one-half-mile-long Furka Tunnel and crosses arched stone bridges that stretch across the tumbling headwaters of the Rhine and Rhône Rivers.

*Travel in comfort through Switzerland's stunning Alpine heart aboard the celebrated Glacier Express.*





# MS AMADEUS SILVER III



Sun Deck  
Mozart Deck  
Strauss Deck  
Haydn Deck

Category <sup>†</sup>	LAND/CRUISE TARIFF <i>excluding taxes*</i> Per person, based on double occupancy	Early Booking Tariff* through Dec. 6, 2019	Tariff* after Dec. 6, 2019
7	Stateroom with window. <i>Haydn Deck, aft.</i> (limited availability)	<b>\$3995</b>	\$4995
6	Stateroom with window. <i>Haydn Deck, forward.</i> (limited availability)	<b>\$4695</b>	\$5695
5	Stateroom with window. <i>Haydn Deck, midship.</i>	<b>\$5495</b>	\$6495
4	Stateroom with floor-to-ceiling panoramic window that lowers to <b>French-balcony</b> height, minibar. <i>Strauss Deck, aft.</i> (limited availability)	<b>\$5995</b>	\$6995
3	Stateroom with floor-to-ceiling panoramic window that lowers to <b>French-balcony</b> height, minibar. <i>Strauss Deck, forward.</i> (limited availability)	<b>\$6295</b>	\$7295
2	Stateroom with floor-to-ceiling panoramic window that lowers to <b>French-balcony</b> height, minibar. <i>Strauss Deck, midship.</i>	<b>\$6795</b>	\$7795
1	Stateroom with floor-to-ceiling panoramic window that lowers to <b>French-balcony</b> height, minibar. <i>Mozart Deck, aft and midship.</i>	<b>\$7595</b>	\$8595
<b>Junior Suites</b>	Suite with <b>private balcony</b> (sliding glass doors with railing), large sitting area, minibar. <i>Mozart Deck, midship and forward.</i>	<b>\$7995</b>	\$8995

Singles are available in category 5 at \$9295\* and in category 2 at \$11495\* on or before December 6, 2019. Add \$1000 for reservations made after December 6, 2019.

\*Taxes are an additional \$240 per person and are subject to change.

† AMADEUS SILVER III has been specially contracted for this program, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

## THE GREAT JOURNEY THROUGH EUROPE RESERVATION FORM

Send to: University at Buffalo  
c/o Gohagan & Company  
209 South LaSalle Street, Suite 500  
Chicago, Illinois 60604-1446  
(800) 922-3088/Fax: (312) 609-1141

Title Full Name (exactly as it appears on your passport) Class Year \_\_\_\_\_

Title Full Name (exactly as it appears on your passport) Class Year \_\_\_\_\_

Street Mailing Address (no P.O. Box number please) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

Telephone (Home) \_\_\_\_\_ (Mobile) \_\_\_\_\_

Email Address \_\_\_\_\_ (Business) \_\_\_\_\_

Preferred Name(s) on Badge(s) \_\_\_\_\_ Program No. 052-07/07/20-533

Program reservations require a deposit of \$600 per person and \$200 per person The Golden Age of Amsterdam Pre-Program Option. By reserving and depositing on this program, I/we agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.

- Enclosed is my/our check(s) for \$ \_\_\_\_\_ as deposit. Make checks payable to **Gohagan & Company.**
- I/We authorize you to charge my/our deposit of \$ \_\_\_\_\_ to:  
 Visa  MasterCard

Card Number \_\_\_\_\_ Exp. Date \_\_\_\_\_

Signature as it appears on credit card \_\_\_\_\_

**All FINAL PAYMENTS are required to be made by check or wire transfer by April 3, 2020.**

Please make my/our reservation(s) in category:

1<sup>st</sup> Choice \_\_\_\_\_ 2<sup>nd</sup> Choice \_\_\_\_\_

- Double occupancy (two twin beds).  
 Double occupancy (one queen bed).  
 Single accommodations.  
 I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):

**The Golden Age of Amsterdam Pre-Program Option**

- Double at \$1045 per person.  
 Single at \$1495 per person.  
 I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

- I/We want you to book my/our air, at additional cost to be advised, from:

\_\_\_\_\_ (fill in departure city)

- Economy Class  
 Upgraded Economy  
 Business Class  
 First Class

\*Note: Airfare is subject to change and availability and is nonrefundable.

- I/We will make my/our own air arrangements.



See the medieval Zytglogge, the 13<sup>th</sup>-century tower with an ornate 15<sup>th</sup>-century astronomical clock, in Bern's Old Town, a UNESCO World Heritage site.

## RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

**RESPONSIBILITY:** University at Buffalo, University at Buffalo Alumni Association, its agent, Engaging Journeys, Inc., Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively "Gohagan"), do not own or operate any entity which is to or does provide goods or services for your program including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept as a program participant, or remove from a program, without refund, any person Gohagan judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to other program participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the program by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or program features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation. Gohagan reserves the right to substitute motorcoach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, mechanical or other conditions beyond the control of Gohagan. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a program (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances to refund the cost of any purchased travel insurance. Gohagan is not required to cancel any program for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the program. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

**NOT INCLUDED:** Taxes; passport, visas and associated fees; personal expenses such as laundry, telephone calls and Internet access unless otherwise specified; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the "Included Features" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Included Features" section.

**AIRFARE:** Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

**LUGGAGE:** Luggage allowance policies are set by the airlines and may change without notice.

**PHYSICAL ACCESSIBILITY:** All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travelers must be able to embark or disembark motorcoaches alone or with minimal assistance from your traveling companion and climb stairs and step over raised thresholds without assistance. Travelers requiring assistance must travel with a companion who will be responsible for handling equipment.

**DISCOUNTED RESERVATIONS:** Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by **December 6, 2019**. In the event a "discounted" reservation must be cancelled, no "replacement" reservation can be substituted at the discounted rate. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

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201 Harriman Hall  
Buffalo, NY 14214

**CANCELLATIONS:** Cancellations for all or any part of the program including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 (\$50 Pre/Post Program(s)) per person administrative fee from the time of booking through 121 days prior to departure; from 120 through 95 days prior to departure, \$600 (\$200 Pre/Post Program(s)) per person; from 94 through 61 days prior to departure, 40% of the published full regular tariffs; from 60 through 45 days prior to departure, 55% of the published full regular tariffs; from 44 through 22 days prior to departure, 70% of the published full regular tariffs; cancellations 21 days or less prior to departure, a no-show, or early return from the program will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

**TRAVEL INSURANCE:** Trip insurance information will be mailed to you upon receipt of your reservation. Please contact Sarah Doody at Engaging Journeys for insurance information. Email: sarahdoody@buffalo.edu, phone: (904) 432-3141.

**RATES:** Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the program price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the program participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

**REGISTRATION:** CST#: 2031868-40, WST#: 601 767 666, OST#: TA 0905.

**BINDING ARBITRATION:** Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. Sections 1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Illinois law and will take place in Chicago, IL. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, the participant and Gohagan are waiving the right to a trial by jury.

**ACCEPTANCE OF CONTRACT:** By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms contained in this Release of Liability, Assumption of Risk and Binding Arbitration Agreement.

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